



NAS JACKSONVILLE (NIP)

BE ADVISED:

COVID-19 REGULATIONS. ATTENTION: All service members deploying in support of JTF-GTMO must be fully vaccinated, no exceptions. All other personnel entering the SOUTHCOM AOR must be fully vaccinated or meet one (1) of the listed eligibility criteria below. Travelers to NSGB are encouraged to be tested for COVID-19 prior to arrival and refrain from travel if tested positive. Proof of a negative COVID-19 test is not required.

GUANTANAMO BAY TRAVELER ELIGIBILITY

- A. Previously Positive Travelers on Official Travel (when country clearance allows) must have the following:
1. Avoid travel until 10 calendar days after symptoms started or date of positive test.
 2. If travel is required on days 6 through 10, travelers must properly wear well-fitting masks for the duration of travel.

ATTENTION PASSENGERS

ON EARLY CHECK-IN DAYS FOR THE FLIGHT TO GTMO CUBA THE TERMINAL WILL NO LONGER BE STORING CHECKED LUGGAGE OVERNIGHT.

PLEASE BE ADVISED:

YOU ARE STILL WELCOMED AND ENCOURAGED TO CHECK IN YOUR LUGGAGE ON EARLY CHECK-IN DAYS FROM 0900 AM TO 1530 PM, TO MAKE THE DAY OF THE FLIGHT EASIER ON BOTH ENDS. BUT YOU WILL NEED TO TAKE YOUR LUGGAGE WITH YOU.

ATTENTION CONTRACTORS

- AMC RESERVATIONS FOR CONTRACTOR TRAVEL

- Step 1: Contact the below person(s) to request the contractor support guide for requesting AMC/Patriot Express bookings.

- * Contract agency must appoint a travel coordinator (POC) using procedures from Section 2 of the guide.

- * NAVPTO will only accept reservations from an appointed travel coordinator (POC).

- * Request for appointment as POC must be sent to kathleen.j.ordway.civ@us.navy.mil and timothy.c.suveges.civ@us.navy.mil.

- * Once the POC has been confirmed, they may request AMC flights.

- Step 2: Once a travel date is identified, travel POC will fill out reservation request form following procedures of Section 4 of the guide provided.

- Step 3: Collect supporting documents.

- * A Letter of Authorization (on government letterhead, and signed by the Contracting Officer administering the travelers contract) and the reservation request are required when making a reservation. An approved 5512/1 for the period of travel may be required if this is the contractor's initial entry to NSGB.

- Step 4: Email request to kathleen.j.ordway.civ@us.navy.mil and timothy.c.suveges.civ@us.navy.mil following the instructions in Section 5 of the guide.

- * Email must be encrypted due to PII requirements. If a password is applied, ensure the POCs are provided the password via separate correspondence after sending the documents.

- Notes:

- * Requests must be sent at least 10 working days, but no more than 90 days prior to 1st travel date.

- * No group requests. Only one request per email, required to establish order of precedence.

- * Use the subject line: GTMO AMCTRAVEL REQUEST FOR: (traveler's name).

ATTENTION PASSENGERS

THE SPACE- A EMAIL ADDRESS HAS BEEN UPDATED
FOR NAVAL AIR STATION JACKSONVILLE. ALL
PASSENGERS WHO WOULD LIKE TO SIGN UP FOR
SPACE-A ONLINE PLEASE EMAIL YOUR REQUEST TO:

SPACEAJAX@US.NAVY.MIL

THANKYOU!

AMC GRAM PASSENGER TRAVEL INFORMATION NAS JACKSONVILLE, FL



OPERATING HRS: Mon.-Fri. 0730-1630, Sat and Sun Closed
Passenger Service Counter: (904) 542-8159/8165
DSN: 942-8165/8159 **FAX:** (904) 542-3257
Facebook: Jacksonvillepassengerterminal
Flight information recordings: (904) 542-3825/3956
Email sign-up address: spaceajax@navy.mil



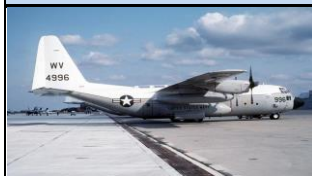
Welcome to NAS-Jacksonville Passenger Terminal. Whether you are traveling as a duty passenger, or looking for Space-A travel, we hope that you will find the information on this AMC Gram useful. Our goal is to provide you with the information you need to make informed air travel decisions. Our passenger service agents follow AMC and TSA regulations, and are here to meet your travel needs. Please inform us if you have: hearing impairment, asthma, pacemaker, or other condition/concerns so that we may better serve you. The NAS JAX air terminal and flights are smoke-free. There is a snack bar next to the terminal where snack machines are located. Please take the time to fill out a customer comment form; your feedback is key to our ability to continue providing quality service to our customers, now and in the future. AMC Station Manager: Priscilla Gomez

ICE

**INTERACTIVE
CUSTOMER
EVALUATION**

AMC & NAS Jacksonville values your feedback!

Log on & let us know how we are doing: <https://ice.disa.mil/> (Click on Navy/CONUS)
 Navy Region Southeast Hdqtrs: <http://www.amc.af.mil/amctravel/>



NAS Jacksonville has a variety of Space A travel availability. Most flights are military aircraft that are squadron generated, and are posted on our facebook page (see above) 72 hours before the departure date. Be aware that flight schedules may change or cancel without notice. Members traveling Space A should remember that they are responsible for paying return travel on commercial aircraft if necessary.



Our "Patriot Express" is a commercial aircraft that travels from to Jacksonville, FL to Guantanamo Bay Cuba (GTMO); in the afternoon it makes a return trip from GTMO, to Jacksonville, FL. The GTMO leg requires special documents for travel, and space "A" availability is usually fairly heavily booked.



AMC "Patriot Express" Tariff Rates: FY 2023

FROM:	TO:	Space-A	DoD	Non-DoD	Non-Fed	Pet Charges	Excess bags
JAX----->	GTMO	\$21.20	\$443	\$433	\$461	\$125	\$125

Important reminders for these flights:

Payment can be made by credit or debit only.

GTMO- Showtime: 0500. You must have required documents for travel: SECNAV form 5512, letter of authorization.



Traveling with children:

Parents/sponsors who are traveling with children are required to present either a Dependent ID Card for each child, or a copy of the "sponsor page " on MilConnect. NAS JAX terminal has a "Kids Korner" where children are welcome to enjoy a space that is unique to their needs, including books, toys, and videos, and where parents can relax on the couches to watch their kids.

Lodging Listings:

(All prices are subject to change.)

<u>Name</u>	<u>Phone</u>	<u>Rates</u>	<u>Website</u>	<u>Shuttle?</u>
On Base:				
Navy Lodge	904-772-6000	\$78 - \$140	www.navy-lodge.com	for Patriot Express only
Gateway Inn	904-542-3138	\$87 - \$110	www.dodlodging.net	for Patriot Express only
Off Base:				
<i>(hotels are located in Orange Park, Florida)</i>				
Best Western	904-264-4466	\$99 - \$175	www.bestwestern.com	No
Hilton Gardens	904-458-1577	\$96 - \$109	www.hilton.com	No
Days Inn	904-269-8887	\$72 - \$99	www.daysinn.com	No
Hampton Inn	904-278-6140	\$94 - \$150	www.hampton.com	No

Off base establishment listings do not constitute endorsement by AMC or the United States Navy.

Taxi Cab Listings:

(All prices are subject to change.)

<u>Name</u>	<u>Phone</u>	<u>NAS JAX----> JIA</u>
American Corporate Sedan & Limo Services	(904) 994-4043	\$84.00
Airport butterfly shuttle	(904) 888-5100	\$55.00
Stellar Car Services	(904) 502-6458	\$55.00
Westside Taxi	(904) 860-8284	\$65.00

Off base transportation listings do not constitute endorsement by AMC or the United States Navy.



Traveling with pets:

Only dogs and cats are permitted to travel. Pet owner is responsible for providing required documentation: Rabies Vaccination Certificate, Veterinary Health Certificate, and Border Clearance requirements. Service animals must have documentation from a licensed health professional. Pets must always be accompanied by owner, and shipment is at owner's expense (unless on PCS orders). **All pets must remain in a kennel while in the terminal area.** Hard-shell kennels must be used for large dogs, and are transported in the cargo hold area; soft-sided kennels may be used for in-cabin transport and must fit under the seat in front of you. All kennels must be large enough for the pet to stand up, turn around, and lie down. **AMC's weight limit is 150 pounds: pet with kennel.**